



After temporarily closing our business at the beginning of the Covid-19 pandemic we are now putting plans into place for the future re-opening of Airy Fairies.

Due to the ongoing pandemic of COVID-19 and wanting to ensure that we/you are as safe as possible during the hire period we have some additional terms and conditions of hire listed below in line with governmental advice regarding social distancing and minimising contact with others. Castles will only be set up in back gardens and will be **STRICTLY** for the use of only the household's occupants. **Under no circumstances are we encouraging social activity of any kind.**

We plan to be taking bookings for Bouncy Castles only from **28th May** onwards and the following conditions must be read and agreed to before a castle can be booked.

- 1) Access to the back garden must **NOT** be through a property. We will require side or rear access to the garden.
- 2) Access to an outside socket or a window open for us to feed a lead through to mains power.
- 3) Payment must be made in full via bank transfer or PayPal prior to delivery to minimise contact.
- 4) Our delivery drivers will wear personal protective equipment such as gloves and masks to minimise any contact with the equipment. These items will be fresh and new for each delivery.
- 5) Once set up the castle will be sprayed with hospital grade disinfectant to ensure that it is 100% safe for your use. Please allow 10-15 minutes for it to completely dry before use.
- 6) Please leave the castle inflated for collection as we will need to clean it before packing it away, also make sure that the inflatable is clear of people for the specified collection time to negate any unnecessary contact.
- 7) All of our other terms and conditions still apply so please make sure that you have read and agreed to them and please make sure the castle you have booked will 100% safely fit in the space provided, including height, as we cannot accept responsibility for the castle not fitting safely and no refund will be made. All the sizes and required space are listed on each individual item for your ease.

You must inform us upon booking if anyone in the household has had symptoms or shown signs of symptoms of COVID-19 in the last 14 days and also if anyone displays signs or symptoms over the hire period.